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Company Profile

Infinity Systems

ERP implementation, AI and IT infrastructure for industry

Serving customers in

Egypt · Saudi Arabia · GCC

November 2026 · Version 3.0 · Final

www.infinitysys.org info@infinitysys.org +2 0100 84 888 62

District 7, Villa 138, 10th Of Ramadan, Egypt

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COMPANY AT A GLANCE

Infinity Systems is an Egyptian ERP and IT solutions company. The table below gives the registration and contact details that customers, vendors and tender committees usually ask for first.

Trade name	Infinity Systems
Legal name	Ahmed Fathy Mostafa Eissa & Partner
Legal form	General Partnership under Egyptian Investment Law No. 72 of 2017
Established	February 2020 (commercial register dated 5 February 2020). The company term runs to 2045.
Practice since	ERPNext implementation practice since 2014. Business systems since 1999.
Commercial Register	No. 8270, Investment Office, 10th of Ramadan
Tax and VAT registration	577-400-762
Head office	District 7, Villa 138, 10th of Ramadan City, Sharqia, Egypt
Registered address	Apartment 1, Ground Floor, Plot 138, Doctors' Subdivision, District 7, 10th of Ramadan City
Markets	Egypt and Saudi Arabia (primary), the wider GCC. ERP customers in Libya.
Leadership	Ahmed F. Mostafa, Chief Executive Officer and Co-founder Hoda M. Ahmed, Co-founder, Finance and Administrative Affairs Director Sondos A. Fathy, Head of AI and Digital Transformation
Working hours	Sunday to Thursday, 9:00 to 17:00 Cairo time
Contact	info@infinitysys.org, +2 0100 84 888 62, www.infinitysys.org

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ABOUT INFINITY SYSTEMS

Who we are

Infinity Systems is a software and IT solutions company. We work with industrial and enterprise customers in Egypt, Saudi Arabia and the wider GCC. We build and implement the systems that run our customers' operations. We also supply and support the infrastructure those systems depend on: servers, networks, security, cloud and connectivity.

The company was established in February 2020. Its ERPNext practice is older. Our founder has implemented ERPNext since 2014 and has built business systems since 1999. We are a small senior team, and our leadership works directly on customer projects.

What we focus on

Our work concentrates where software meets the factory floor and the finance office. That covers enterprise resource planning, manufacturing execution, quality and inspection records, and the reporting that turns this data into decisions. Our deepest experience is in manufacturing: bills of materials, production planning, work orders, costing and quality control. We also run active implementations in healthcare and trading.

We are an implementation partner first. We measure our work by whether the customer's process changed. Licences delivered are not the measure.

Why customers choose us

- **One accountable party.** We run the ERP and the infrastructure under it. This removes the gap where most integration problems live.
- **Finance and code in the same hands.** Our chief executive holds a degree in accounting and has written code since 1995. He works on both sides of every implementation.
- **Study first, then controlled change.** Every workstream starts with a written study. Every change is a tracked issue, a reviewed pull request and a documented release.
- **AI in production.** AI-assisted modules built on ERP data run at our customers today. The flagship deployment serves about 200 users at a Saudi manufacturer.
- **Correct supply.** We buy through authorised distribution in Egypt, so warranties, licences and support are registered correctly.

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LEADERSHIP

Infinity Systems is led by its two co-founders and the head of its AI practice.



Ahmed F. Mostafa

Chief Executive Officer and Co-founder

Ahmed has written code since 1995 and built business systems since 1999. He has implemented ERPNext since 2014. In 2020 he co-founded Infinity Systems with Hoda M. Ahmed.

He leads the ERP practice, the company's products (IBIS, ICMMS and InfiniTex) and its technology partnerships. With a degree in accounting behind the engineering, he works on both the finance side and the code side of every implementation.

Focus: ERP practice, products and partnerships
Education: B.Com in Accounting, Ain Shams University



Hoda M. Ahmed

Co-founder, Finance and Administrative Affairs Director

Hoda co-founded Infinity Systems in 2020 and runs its finance and administration. She manages the company's accounts, banking, contracts and official records.

Focus: Finance, administration and company affairs
Education: Accounting and Business Administration, Suez Canal University



Sondos A. Fathy

Head of AI and Digital Transformation

Sondos leads the AI work at Infinity Systems. She designs the AI-assisted modules that run on our customers' ERP data, such as shop-floor planning, cash-flow forecasting and collections risk. She also leads our digital transformation projects.

Focus: AI-assisted ERP modules and digital transformation
Education: Artificial Intelligence and Computer Science, Egyptian Russian University

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WHAT WE DO

ERPNext implementation is our core practice. Around it we deliver the development, reporting, infrastructure and security work that an ERP programme needs. Each service line below states what we do, followed by its scope.

ERPNext implementation

ERPNext is a complete, open-source ERP and our core specialty. We deliver the full cycle on the ERPNext and Frappe platform: process study, configuration, custom module development, data migration, user training, go-live and ongoing development. Where the standard product does not fit the customer's process, we write our own modules and maintain them in a controlled release pipeline. For Egyptian companies, we build Egyptian Tax Authority (ETA) e-invoicing compliance into the accounting flow.

- Process assessment and fit-gap analysis
- Manufacturing: BOM, MRP, work orders, job cards and costing
- Accounting with ETA e-invoicing
- Inventory, quality, HR and payroll modules
- Data migration from legacy systems and spreadsheets
- On-site and remote user training

Manufacturing and quality digitalisation

We move the records a manufacturer keeps on paper and in spreadsheets into the ERP, where they can be signed, traced and measured.

- **Shop-floor execution:** routings and process control travellers with operation-level sign-off, time capture and efficiency measurement
- **Quality:** inspection and test records, acceptance criteria, non-conformance and corrective action, quality notifications routed by owner and department
- **Traceability and documentation:** material record books and data books compiled per serial and per batch, certificates of conformity, genealogy from finished product back through every operation
- **Customer requirements:** inspection and test plans issued with the order and agreed with the customer before production release

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Business intelligence and reporting

We build operational and financial dashboards on live transactional data. The measurement is built into the process, so the report does not depend on work done afterwards.

- Order backlog and ageing
- On-time delivery
- Quotation and enquiry cycle time
- Cash position and forecasting
- Cost and profitability analysis
- IBIS, our own BI product for ERPNext (see Our products)

Custom development and integration

Standard software rarely fits every process. We build custom Frappe applications, reports and print formats, and we integrate ERPNext with the tools around it.

- Custom Frappe apps and DocTypes
- Query reports, dashboards and print formats
- WhatsApp Business API and notification workflows
- Payment gateway and third-party API integration
- IIoT and machine-data connectivity for manufacturers

Microsoft 365 and licensing

As a Microsoft Cloud Solution Provider, we set up and migrate organisations onto Microsoft 365: email, Teams, SharePoint and OneDrive. We manage the licensing so the customer pays only for what is used. We have migrated companies off legacy shared hosting without losing a mailbox.

- Email migration from legacy hosts, with zero-downtime cut-over
- Tenant setup: domains, DNS, SPF, DKIM and DMARC
- SharePoint and Teams architecture
- Licence right-sizing and CSP billing
- Copilot readiness and rollout

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Cloud and disaster recovery

An ERP is only as reliable as its worst day. We design Azure-based disaster recovery and backup for business-critical systems. Restore procedures are tested, so a backup is never an assumption.

- Azure disaster recovery architecture for ERPNext and business systems
- Backup strategy with tested restore runbooks
- Cloud hosting, sizing and cost optimisation
- Hosting and virtual private servers with Link Datacenter
- Business continuity planning

IT infrastructure

We design, supply and install the physical layer that business systems run on: servers, storage and networking from HPE, Dell Technologies and Huawei. Sizing follows the actual workload, whether that is an ERP server, a virtualisation cluster or a full server room. Installation, configuration and warranty management are included.

- Servers and storage from HPE, Dell Technologies and Huawei
- Network design, switching and Wi-Fi, including HPE Aruba and Huawei
- Virtualisation with VMware, backup and recovery with Veeam
- Server-room setup
- Workstations and client devices
- Hardware sizing, supply and warranty management

Cybersecurity

We deliver practical security, sized to the organisation: firewalls, managed endpoint protection and hardening of the Microsoft 365 tenant. It is delivered and supported locally.

- Firewalls and secure networking: Fortinet FortiGate, FortiAP and FortiSwitch, and WatchGuard Firebox
- Firewall assessment, configuration review and tuning
- Endpoint protection and EDR with Kaspersky, Sophos and Trend Micro
- Microsoft 365 security baseline and MFA rollout
- Security subscriptions and renewals, tracked per device

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Video surveillance

We deliver complete Uniview (UNV) IP surveillance for factories, warehouses, clinics and offices. We select and place the cameras, size the recorders and storage, and set up the video management software. We install, configure and maintain the system.

- UNV IP cameras and NVRs
- Site survey and camera placement design
- Storage sizing and retention planning
- VMS setup, remote viewing and maintenance

Enterprise connectivity

We supply WE (Telecom Egypt) enterprise leased lines and IP transit as an indirect sales partner. Lines are ordered, installed and billed through Infinity Systems. We handle fault escalation on the customer's behalf.

- Enterprise leased lines
- IP transit
- Order, installation and billing through one party
- Fault escalation with one point of contact

Software licensing and resale

One local, accountable partner for the software stack. We supply, provision and support Microsoft, Adobe and security products for the Egyptian and MENA markets, and we give honest advice on what the customer actually needs.

- Microsoft 365 and Azure subscriptions (CSP)
- Adobe Creative Cloud and Acrobat
- Kaspersky and other security products
- Renewal management and licence audits

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OUR PRODUCTS

We build our own products on and around ERPNext. They come from problems we met in delivery work, and each one is used with the ERP, not in place of it.

Product	Category	Status
IBIS	Smart BI for ERPNext	Live. Plans are on our website.
ICMMS	Maintenance cloud	Coming soon, by quotation.
InfiniTex	Textile suite for ERPNext	Demo and quotation on request.
Infinity Planner	Shop-floor planning app for ERPNext	Product tour on YouTube.

IBIS, Smart BI for ERPNext

IBIS connects to an ERPNext site with an API key and syncs the chosen doctypes into a per-tenant analytics store. The team then builds live charts and dashboards on that data, and AI explains what the numbers mean. IBIS is live and multi-tenant, with row-level security.

- **Dashboards:** drag-and-drop layouts with dashboard filters and click-to-cross-filter
- **Visual builder:** 16 chart types, a pivot table, filters and table calculations
- **AI insights:** plain-language briefs of a dashboard, questions answered with charts, and English-to-SQL in the SQL Lab
- **Modelling:** reusable SQL models with visual lineage and a searchable data catalogue
- **Advanced analytics:** cohort retention, what-if scenarios and trend forecasting
- **Security:** each organisation has its own analytics store, connection secrets are encrypted at rest, and access is by API key with no database credentials
- **Deployment and plans:** self-hosted or cloud. Plans are published at infinitysys.org/solutions/ibis

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ICMMS, Maintenance Cloud (coming soon)

ICMMS is a multi-tenant maintenance management system (CMMS) for plants and facilities. It is coming soon and is offered by quotation.

- **Asset register:** category and location trees, criticality ratings and QR asset tags
- **Work orders:** SLA set from priority, task checklists, parts and labour costing
- **Preventive maintenance:** calendar and meter-triggered plans that raise work orders
- **Spare parts:** inventory with FIFO costing and low-stock alerts
- **Reports:** downtime, MTTR and MTBF per asset, maintenance cost by equipment
- **Integration and deployment:** sync with ERPNext or Odoo, an API for machine meter readings, self-hosted or cloud

InfiniTex, textile suite for ERPNext

InfiniTex is a textile manufacturing suite built on ERPNext, written from more than 25 years on the mill floor. It models what a generic ERP does not. The unit of inventory is the roll. Yield is known only after inspection. The bill of materials is computed from the fabric construction. InfiniTex is Arabic-first with full right-to-left support, and it covers the chain from spinning to finished home textile.

- **Roll-level inventory:** every roll, cone, beam and pallet is a record with its own length, weight, shade lot and grade, and the units always reconcile to the stock ledger
- **Generative design:** the fabric construction computes yarn demand and generates the BOM
- **Revealed-yield costing:** 4-point inspection creates the graded variants, and joint cost is split across grades by net realisable value
- **Colour control:** the CIEDE2000 colour difference is computed against the customer's shade standard on every dye lot
- **Planning:** a master planning board and six section boards (spinning, warping, weaving, dyeing, garments and embroidery), with one lane per machine
- **ERPNext-native:** no core forks, and every movement posts a native stock voucher

Infinity Planner

Infinity Planner is our shop-floor planning app for ERPNext. A product tour is available on our YouTube channel.

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AI AND DIGITAL TRANSFORMATION PRACTICE

Our AI work starts from the customer's own ERP data. We build AI-assisted modules inside the system that people already use, so the result appears in the daily process. Sondos A. Fathy, Head of AI and Digital Transformation, leads the practice.

AI-assisted modules in production

Module	What it does
Shop-floor planning	Plans shop-floor work from the orders and operations already held in the ERP.
Cash-flow forecasting engine	Shows the daily cash position by category and forecasts it from expected payment dates.
Collections risk management	Assesses collections risk from the customer data held in the ERP.

These modules are in production at customers today. The flagship deployment serves about 200 users at a Saudi manufacturer.

AI platforms and products

- **OpenAI:** Infinity Systems is an OpenAI Select Partner. We deliver ChatGPT Enterprise and API projects.
- **Microsoft:** we prepare and roll out Copilot as part of Microsoft 365.
- **IBIS:** our BI product includes AI briefs of dashboards and plain-language queries on live ERPNext data.

Digital transformation

Our digital transformation projects replace paper and spreadsheet processes with records inside the ERP: travellers, inspection records, material record books and quality notifications. Each project follows the delivery method described in this profile. A written study comes first, and every change after it is controlled.

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INDUSTRIES AND SECTORS WE SERVE

Most of our customers make things. The rest supply, build or serve, and need the same accounting backbone. The four areas below describe where our ERP work sits, and the table shows the sectors we have delivered in.

- **Manufacturing:** production planning, shop-floor work orders, costing and quality.
- **Healthcare and medical:** inventory-critical operations with compliance and traceability.
- **Retail and distribution:** point of sale, multi-warehouse stock and e-invoicing on one ledger.
- **Engineering and services:** quoting, timesheets and billing in one place.

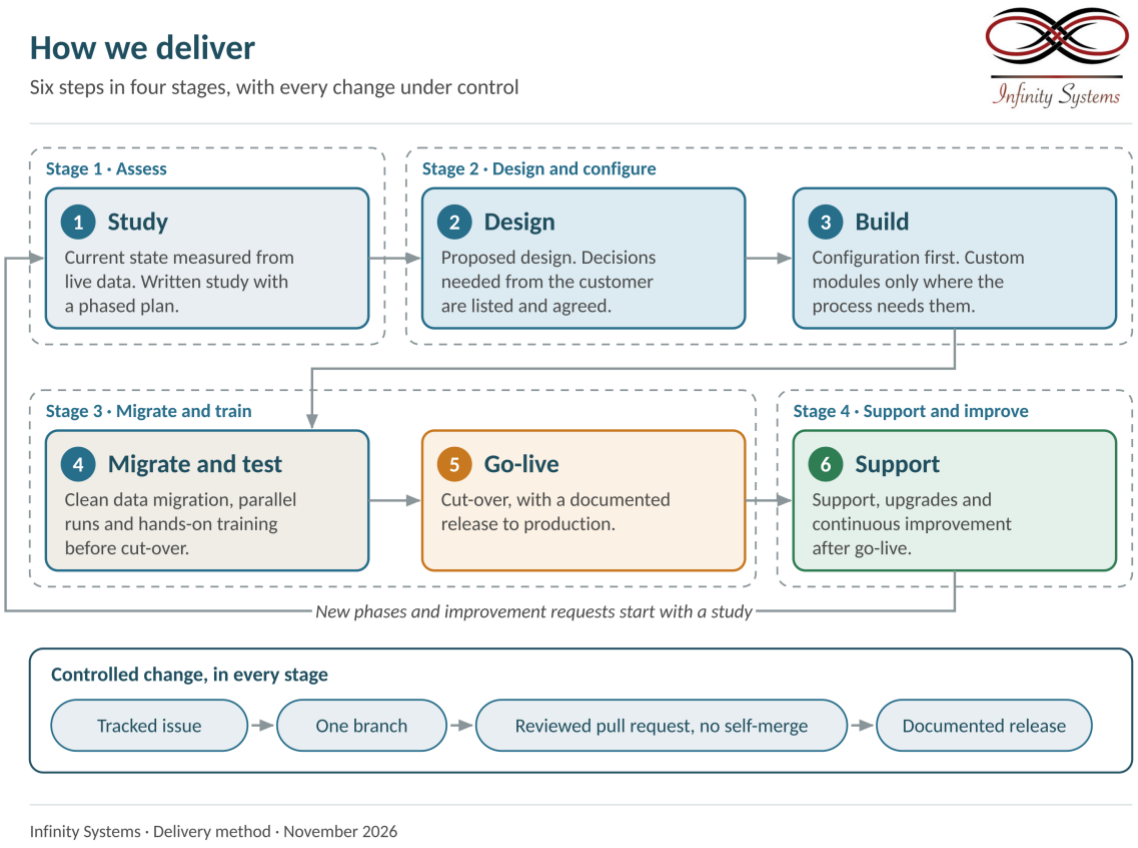
Sector	Country	Scope of our work
Oil and gas equipment manufacturing	Saudi Arabia	An ERP programme with more than a dozen workstreams: shop-floor execution, quality records, material master governance, estimation, cash flow and dashboards.
Medical devices and healthcare supply	Egypt	ERPNext across manufacturing, inventory, asset accounting and distribution. Firewalls and security subscriptions.
Precision machining and metal works	Egypt	ERPNext with work orders, operation costing and project accounting.
Textile and apparel manufacturing	Egypt	Firewalls, Wi-Fi and switching, workstations, server projects, IP cameras and enterprise leased lines.
Plastics and industrial manufacturing	Regional	ERP discovery and implementation planning. Network infrastructure.
Real estate and facilities	Egypt	ERPNext with unit payment plans and payroll. Network and security infrastructure.
Outsourcing management	Saudi Arabia	ERPNext with HR and payroll at the centre of the system.
Diversified industry and hospitality	Libya	ERP implementation.

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HOW WE DELIVER

Our delivery method has four stages. The same method applies to a full ERP implementation and to a single workstream inside a running programme.



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The four stages in more detail:

Stage	What happens
1. Assess	We map the current processes, data and pain points before we recommend anything. The output is a written study: the current state measured from live data, the proposed design, a phased plan, and the decisions we need from the customer.
2. Design and configure	We configure the system around the customer's workflows. Custom work is added only where it earns its place. Every change is tracked and reviewed.
3. Migrate and train	Clean data migration, parallel runs and hands-on training for the customer's team come before cut-over. Go-live is a documented release to production.
4. Support and improve	We stay after go-live for support, upgrades and continuous improvement. A new phase or an improvement request starts with a study again.

Our teams work on site and remotely. Egypt and Saudi Arabia are our primary delivery markets, with project work in the wider GCC and ERP customers in Libya.

GOVERNANCE AND QUALITY

Our delivery discipline is unusual for a company of our size, and it is deliberate. The practices below apply to every customer and every change.

Practice	What it means for the customer
Change control	Every change is a tracked issue. It is built on one branch and merged through one reviewed pull request. Nobody merges their own work. Each release to production is documented.
Read-only diagnostics	We diagnose against live customer data through read-only access. An investigation cannot alter a production record.
Definition of done	A change is not done when the code works. It is done when the users who asked for it can reach it and use it.
Progress reporting	Customers see status by workstream: what was requested, what is in progress, what is delivered, and what is waiting on them.
Release pipeline	Custom modules are maintained in a controlled release pipeline, so the customer's system stays upgradeable.
Data handling	Diagnostic access is read-only. Backups come with tested restore runbooks. In IBIS, each organisation has its own analytics store, connection secrets are encrypted at rest, and access is by API key with no database credentials. IBIS and ICMMS can be self-hosted, so the data stays under the customer's control.
Supply integrity	We buy through authorised distribution in Egypt. Warranties, licences and support are registered correctly from day one.

TECHNOLOGY PARTNERS

We are partners of the vendors and service providers below. We buy through authorised distribution in Egypt, so warranties, licences and support are registered correctly from day one.

Partner	Partnership level	What we deliver with it
Microsoft	Cloud Solution Provider (CSP)	Microsoft 365, Azure and Windows licensing
OpenAI	OpenAI Select Partner	ChatGPT Enterprise and API projects
Dell Technologies	Authorized Partner, Solution Provider	PowerEdge servers, storage, workstations and client devices
HPE	Partner (HPE Partner Ready)	ProLiant servers, HPE Aruba networking and Wi-Fi
Huawei	Enterprise ePartner	Servers, networking and enterprise infrastructure
VMware	Partner	Virtualisation
Veeam	Partner	Backup and recovery
Fortinet	Engage Partner, Advocate (Integrator)	FortiGate firewalls, FortiAP, FortiSwitch, FortiGuard subscriptions and renewals
WatchGuard	WatchGuardONE Registered Reseller	Firebox firewalls and security services
Sophos	Partner	Endpoint and network security
Kaspersky	Partner	Endpoint protection
Trend Micro	Partner	Endpoint and server protection
Uniview	Partner	IP video surveillance (cameras and NVRs)
Link Datacenter	Partner	Hosting, virtual private servers and data-centre services
WE Enterprise (Telecom Egypt)	Indirect sales partner	Enterprise leased lines and IP transit

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Because we build and operate our customers' ERP systems, we can place a vendor's product in the process where it will be used. We qualify the requirement before a licence is sold. Afterwards we support the customer in the same place they get support for everything else.

Partner logos

Cloud, virtualisation and backup

Microsoft vmware veeam

Servers, storage and networking

Hewlett Packard Enterprise DELL Technologies HUAWEI

Cybersecurity

FORTINET SOPHOS kaspersky TREND MICRO

Video surveillance, connectivity and hosting

UNV we telecomegypt LDC

We are open to new vendor relationships where there is a clear fit with our customer base.

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CUSTOMERS AND REFERENCES

These are some of the companies we work for, grouped by country, with a short brief of our work for each.

Saudi Arabia

Customer	Sector	Our work
SASIB Dammam	Oil and gas equipment manufacturing	An ERPNext programme with more than a dozen workstreams running side by side: shop-floor execution, quality and inspection records, material master governance, estimation, cash flow and management dashboards.
ASWAQ	Outsourcing management	ERPNext for an outsourcing management company, with HR and payroll at the centre of the system.

Egypt

Customer	Sector	Our work
Orthomed-E	Orthopaedic implant manufacturing	ERPNext across manufacturing, inventory, asset accounting and distribution, with operation costing and a live link to the tool vending machines on the shop floor. We also run their firewalls and security subscriptions.
IMSC Cairo	Orthopaedic surgery supplies	Four years of ERPNext for a supplier that has served orthopaedic surgeons and hospitals since 1982, built around our own distribution and trade modules.

Customer	Sector	Our work
A-Tech	Precision machining	ERPNext for a precision machining shop, with work orders, operation costing and a link to the tool vending machines on the floor.
Next Dental Cairo	Dental supplies and equipment	ERPNext, hosted and supported by us, for a supplier of dental materials and clinic equipment.
Lufian 10th of Ramadan	Apparel and shoe manufacturing	The factory data network, an IP camera system and an enterprise leased line for the brand's apparel and shoe factory.
Infinity Investments New Cairo	Real estate development	ERPNext for a real estate developer, including unit payment plans and payroll.
New Star	Metal works and contracting	ERPNext for a company working across metal fabrication, panels and contracting projects.

Libya

Customer	Sector	Our work
Dyiar Group	Marble, leather and hospitality	ERPNext for a Libyan group with businesses in marble, leather and hotels.

Reference contacts are available on request.

SELECTED DELIVERY EXAMPLES

The following are live in production at our customers today.

Example	What was delivered
Process control traveller	Routings with mandatory operation sign-off, live time capture and corrected efficiency measurement by operation and by department. It replaced paper travellers on the shop floor.
Material record book	Serial-level and batch-level compilation of inspection reports and certificates. Uniqueness and traceability guards prevent a report being raised against the wrong unit. Approval and amendment are controlled.
Quality notification	Standalone notifications with a single accountable owner, automatic department routing and a filtered register for management review.
Cash flow management	Daily cash position by category and a forecasting engine driven by expected payment dates. The expected payment date is now a mandatory field in the customer's own payment process.
Commercial value stream	Measurement of the opportunity-to-order value stream against live enquiry data, with stage ownership and service-level design for the handoffs that were causing delay.
Managed connectivity and security	Enterprise leased lines delivered with WE, and Fortinet firewalls deployed and renewed for manufacturing sites, with one point of contact for faults.

SUPPORT AND SERVICE MODEL

We stay with the customer after go-live. Support for the ERP and for the infrastructure under it comes from the same team.

Working hours	Sunday to Thursday, 9:00 to 17:00 Cairo time
Week coverage	The Gulf working week as well as the Egyptian one
Delivery	On site and remote
Point of contact	One point of contact for faults, across the ERP, the infrastructure, security and connectivity
How to reach us	info@infinitysys.org, +2 0100 84 888 62

After go-live

- Ongoing support, upgrades and continuous improvement of the ERP
- Ongoing development of custom modules through the same controlled release pipeline
- ERPNext hosting and support for customers who prefer that we run the system

Managed connectivity and security

- Enterprise leased lines ordered, installed and billed through Infinity Systems, with fault escalation handled on the customer's behalf
- Firewalls deployed and renewed, with security subscriptions and renewals tracked per device
- Hardware warranty management
- Renewal management and licence audits for software subscriptions

Support scope and terms are set out in each customer's agreement.

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KNOWLEDGE SHARING

We teach what we practise. Our YouTube channel (youtube.com/@infinitysys-org) has 14 public playlists and about 213 videos. It carries a complete ERPNext v16 course in Egyptian Arabic, walkthroughs of our products (IBIS, ICMMS and Infinity Planner), free computer science courses and a tech history series in Arabic.

Playlist	Videos	About
ERPNext v16, complete course	98	From setup to advanced modules, in Egyptian Arabic.
ERPNext Custom Solutions	2	Solutions for common ERPNext pains.
IBIS	15	Dashboards, AI insights and live charts on ERPNext.
ICMMS	3	Assets, work orders and preventive plans.
Data Science	16	Python, statistics, pandas and real datasets.
Data Structures and Algorithms	13	How data is organised and how fast algorithms run.
Operating Systems	12	Processes, memory, files and the kernel.
Operations Research	10	Linear programming in Python.
Quantum Programming	10	Qubits, gates and circuits from zero, written in Qiskit.
Operating Systems Programming	9	Building an operating system from the boot sector.
C Programming for Low-Level Developers	8	Memory, pointers and the machine.
Assembly Programming from Zero to Hero	8	From the first instruction to real programs.
Build Your Own AI from Scratch	6	A small GPT-style chatbot built from scratch.
Infinity Tech History	3	The chips and companies that shaped computing, in Arabic.

The computer science courses are free and taught in English, most with Arabic subtitles. Video counts are as of 11 November 2026.

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CONTACT

For enquiries, tenders, vendor relations and reference requests, please contact us through any of the channels below.

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Telephone	+2 0100 84 888 62
Website	www.infinitysys.org
YouTube	youtube.com/@infinitysys-org
Head office	District 7, Villa 138, 10th of Ramadan City, Sharqia, Egypt
Working hours	Sunday to Thursday, 9:00 to 17:00 Cairo time
Commercial Register	No. 8270, Investment Office, 10th of Ramadan
Tax and VAT registration	577-400-762